

EleServe is a comprehensive solution for tracking and managing pre-sales, installation and post-sales activities for Elevator Companies.

CONTACT US TODAY FOR A DEMO

Erection

- Register an inquiry
- Generate and send quotations
- Revise and send new quotations any number of times
- Order confirmation
- Generate and track Govt. application forms for various approvals (e.g. Form A, Form A-1, Form B, Form B-1, documents for inspection)
- Capture installation details (Erectors, certificate/license no)
- Generate installation bills and track payments
- Generate thank-you letters

Maintenance & Repairs

- Register buildings and elevators
- Register service and break down engineers.
- Allocate service areas, zones or buildings
- Comprehensive and Non-Comprehensive Contract Types
- Create customized contract types for customer specific requirements
- Add contracts for buildings or individual elevators. Set flexible service patterns and period
- Generate contract bills and track payments
- Track upcoming renewals.
- Generate renewal and expiry letters
- Service call generation and tracking. Automatic or manual assignment of engineers and optional SMS facility
- Register breakdown calls
- Automatic or manual assignment of engineers
- Generate work order
- Track breakdown reasons for analysis
- Issue and track materials
- Generate repair bills and track payments

Reporting

- Reporting framework for easy creation of reports making it cost effective for customers to add new reports
- Export to Excel and PDF
- More than 40 reports and charts
- Sales and Analysis charts

Security

- Multi user environment
- User Role based security
- Create, Read, Update, Delete permissions on data screens
- Permission on reports.
- Audit information of creation and modification

Others

- Built on Microsoft .NET 2.0 giving rich UI experience
- MS-Excel like auto and custom filters on reports
- Minimal hardware requirements
- No database license
- Email and SMS facilities

ELESERVE – ELEVATOR CRM MADE EASY



ThoughtFX - EleServe

Reporting Manager

City: MUMBAI (3 items) Contract Amount Sum = 135631, Bill Amount Sum = 106774, Received Amount Sum = 29700

Suburb: ANDHERI (1 item) Contract Amount Sum = 28468, Bill Amount Sum = 35000, Received Amount Sum = 16000

Direction: ANDHERI - WEST (3 items) Contract Amount Sum = 28468, Bill Amount Sum = 35000, Received Amount Sum = 16000

Building Name	Elevator Name	Contract Amount	Bill Date	Bill No.	Bill Amount	Received Amount
Building 1664	Building 168	9489.00	12/03/2008	2	5000.00	
Building 1664	Building 168	9489.00	12/03/2008	1	10000.00	1000.00
Building 1664	Building 386	9490.00	12/03/2008	4	20000.00	15000.00

Summaries for ANDHERI - WEST

Contract Amount	Sum = 28468	Bill Amount	Sum = 35000	Received Amount	Sum = 16000
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Suburb: BANDRA (1 item) Contract Amount Sum = 77949, Bill Amount Sum = 65774, Received Amount Sum = 10000

Direction: BANDRA - EAST (6 items) Contract Amount Sum = 77949, Bill Amount Sum = 65774, Received Amount Sum = 10000

Building Name	Elevator Name	Contract Amount	Bill Date	Bill No.	Bill Amount	Received Amount
Building 1880	Building 246	13483.00	14/03/2008	102	5000.00	
Building 1880	Building 246	13483.00	19/03/2008	102a	12000.00	
Building 1880	Building 246	13483.00	19/03/2008	122	4231.00	
Building 1880	Building 66	12500.00	13/03/2008	101	6000.00	4000.00
Building 1880	Building 66	12500.00	13/03/2008	101	6000.00	1000.00
Building 1880	Building 66	12500.00	19/03/2008	111	32543.00	

Summaries for BANDRA - EAST

Contract Amount	Sum = 77949	Bill Amount	Sum = 65774	Received Amount	Sum = 10000
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Suburb: MALAD (1 item) Contract Amount Sum = 29214, Bill Amount Sum = 6000, Received Amount Sum = 3700

Direction: MALAD - WEST (2 items) Contract Amount Sum = 29214, Bill Amount Sum = 6000, Received Amount Sum = 3700

Building Name	Elevator Name	Contract Amount	Bill Date	Bill No.	Bill Amount	Received Amount
Building 1212	Building 778	14607.00	17/03/2008	5	1000.00	700.00
Building 1212	Building 778	14607.00	17/03/2008	6	5000.00	3000.00

Summaries for MALAD - WEST

Contract Amount	Sum = 29214	Bill Amount	Sum = 6000	Received Amount	Sum = 3700
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Locations

Find: Selected Path: INDIA

- INDIA
 - MAHARASTRA
 - MUMBAI
 - BELAPUR
 - BHANDUP
 - BHANDUP - EAST
 - BHANDUP - WEST
 - Near Dena Bank, LBS Marg
 - Building 1419
 - Pioneer Company, Near Dena Bank, L
 - Retail Market, Station Road, L B S Marj
 - BYCULLA
 - BYCULLA - EAST
 - Dr. B A Road, Near Vikteriya Garden
 - BYCULLA - WEST
 - CHEMBUR
 - CHINCHPOKLI
 - CST
 - CURRY ROAD
 - DIVA
 - ELPHISTONE ROAD
 - GHATKOPAR
 - GOVANDI
 - KANDIVALI
 - KANJUR MARG
 - KOPAR KHAIRNA
 - KURLA
 - MANKHURD

Breakdown Analysis Pie Chart 3D

Problem Type	Percentage
Landing Door Not Moving	60.00%
Shaft Problem	20.00%
Automatic switch problem	20.00%

Form Name | Form Type | Allow Create | Allow Res

Form Name	Form Type	Allow Create	Allow Res
Locations	Form	<input type="checkbox"/>	<input type="checkbox"/>
Builder Group	Form	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Builders	Form	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Erectors	Form	<input type="checkbox"/>	<input type="checkbox"/>
Units	Form	<input type="checkbox"/>	<input type="checkbox"/>
Building Information	Form	<input type="checkbox"/>	<input type="checkbox"/>
Elevator Attribute-Values	Form	<input type="checkbox"/>	<input type="checkbox"/>
Item List	Form	<input type="checkbox"/>	<input type="checkbox"/>
Material Issued	Form	<input type="checkbox"/>	<input type="checkbox"/>
Material Received	Form	<input type="checkbox"/>	<input type="checkbox"/>
View Contracts	Form	<input type="checkbox"/>	<input type="checkbox"/>
Contract Types	Form	<input type="checkbox"/>	<input type="checkbox"/>
Renewal Contracts	Form	<input type="checkbox"/>	<input type="checkbox"/>
Breakdown Calls	Form	<input type="checkbox"/>	<input type="checkbox"/>
Generate Service Calls	Form	<input type="checkbox"/>	<input type="checkbox"/>
User Role	Form	<input type="checkbox"/>	<input type="checkbox"/>
Manage Users	Form	<input type="checkbox"/>	<input type="checkbox"/>
Employees	Form	<input type="checkbox"/>	<input type="checkbox"/>
Pending Service Calls of Today's	Report	<input type="checkbox"/>	<input type="checkbox"/>
Pending Service Calls of Tomorrow	Report	<input type="checkbox"/>	<input type="checkbox"/>
Pending Service Calls of Next 1 Week	Report	<input type="checkbox"/>	<input type="checkbox"/>
Service Calls Status Report of Last 1 Week	Report	<input type="checkbox"/>	<input type="checkbox"/>
Service Calls Status Report of Last 1 Month	Report	<input type="checkbox"/>	<input type="checkbox"/>

- Office 2007 look
- Reporting Framework
- More than 40 Reports and charts
- Export to Excel and PDF
- Excel like auto filter and summaries
- Multi country, state, city location hierarchy
- Taxation
- Billing
- Multi-user secured environment
- Minimal hardware requirements
- Excellent support
- Proven and tested
- Customization option